



Torrs Park, Ilfracombe, Devon EX34 8AZ

Booking conditions

Deposit

We charge £30 per room as a deposit to secure your booking. This is not refundable. We can take your deposit over the telephone or by e-mail. We accept most major credit and debit cards including American Express. In other circumstances we will hold telephone reservations for 7 days pending receipt of a booking form or letter with a cheque or credit card details.

Cheques should be made payable to Norbury House.

Payment for your holiday

We are happy to accept major credit and debit cards including American Express, we are also happy to accept cheques with a valid bankers card providing the amount is within the card's limit or cash. All accounts must be settled on or before the day of departure.

Please note no reduction will be made for early departure, for meals missed or not taken or for temporary absence.

Booking Conditions

When you book, you are entering into a legally binding contract.

Cancellation notice of 2 days is required prior to check-in date. Late cancellations or no show will be charged at 100% of the total booking value.

We strongly advise you to take out cancellation insurance, we can supply further information from Guest First on request. From time to time special offers are promoted, please mention at time of booking.

Arrival

We are available to welcome you from 2pm on arrival day but please advise us if your arrival is expected to be later than 8pm. Once registered you are free to come and go as you please.

Departure

Guests are requested to vacate their rooms by 10.30am on the day of departure. Please hand your keys to us before you leave.

Smoking

We respectfully request that there is no smoking in the house. There are comfortable benches outside and we do lend out umbrellas when drizzling!

Dogs

Dogs are our friends, please remember to bring with you their favourite bed or basket plus their feeding and water bowls. Please do not leave them unattended in the house; they can stay in rooms whilst you are having your meals. Please keep them on a lead whilst in the house.